

August 10, 2019

Re: Charter Communications- upcoming changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services, offer more entertainment choices and deliver the best value to our customers.

On or around July 19, 2019, you received launch information for NBA League Pass addition to Spectrum Pay-Per-View HD in the channel lineups serving your community. NBA League Pass will not be launched in your area on or around August 16, 2019, but at a later date to be determined. Once we have a launch date, we will notify you with the updated information.

If you have any questions, please feel free to contact me at 774-243-9735 or via email at <u>John.Maher@charter.com</u>.

Sincerely yours,

John R. Maher

Director of Government Affairs

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