



John R. Maher
Director of Government Affairs

October 11, 2019

Re: Charter Communications— Upcoming Changes

Dear Franchise Official:

At Charter, locally known as Spectrum, we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers with products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after November 12, 2019, the following monthly pricing changes will affect **new** customers subscribing to Spectrum TV Silver and Spectrum TV Gold services.

Services/Products/Equipment	Pricing Adjustment
Spectrum TV Silver	Price will increase by \$5.00 to \$97.49.
Spectrum TV Gold	Price will increase by \$5.00 to \$117.49.

Further, effective on or after November 12, 2019, Charter will launch the Spectrum TV Sports Pack, a new channel sports tier, available for monthly subscription to new customers for \$5.00 per month. Existing customers who currently receive these channels as part of their service will not be charged an additional fee for the new tier.

Spectrum TV Sports Pack:

NFL Network, ESPNNews, MLB Strike Zone, NFL Redzone, NHL Network, ESPN College Extra (1-8) HD, ESPN Goal Line/Bases, MAVTV Motorsports Network, Golf Channel, Tennis Channel, Outdoor Channel, and Olympic Channel.

If you have any questions about this matter, please feel free reached at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely,

John R. Maher
Director of Government Affairs
301 Barber Avenue
Worcester, MA 01606

T (774) 243-9735

John.Maher@charter.com



John R. Maher
Director of Government Affairs

October 15, 2019

Re: Charter Communications— Upcoming Changes

Dear Municipal Official:

This letter will serve as notice that on or around November 15, 2019, Charter Communications ("Charter"), locally known as Spectrum, will launch Black News Channel HD on SPP Tier I on the channel line-up serving your community.

To view a current Spectrum channel lineup visit www.spectrum.com/channels.

If you have any questions about this matter, please feel free reached at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher
Director of Government Affairs