



John R. Maher
Director of Government Affairs

September 6, 2019

Re: Charter Communications- upcoming changes

Dear Municipal Official:

At Charter, locally known as Spectrum, we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers with products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Effective on or after September 6, 2019, customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after November 5, 2019. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Spectrum TV Select	Will increase by \$7.50.
Spectrum TV Silver	Will increase by \$7.50.
Spectrum TV Gold	Will increase by \$7.50.

If you have any questions about this matter, please feel free reached at 774-243-9735 or via email at John.Maher@charter.com.

Sincerely yours,

A handwritten signature in black ink that reads "John R. Maher".

John R. Maher
Director of Government Affairs

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